

Position Description



Position:	Technician – Air NZ
Contract Type:	Permanent
Employment Type:	Full time
Location:	<i>Auckland Airport, New Zealand</i>
Department:	Ground Support Equipment
Business Unit:	Land
Reports to:	Leading Hand – Air NZ
Direct Reports:	0

- **Job Purpose**

To safely undertake the maintenance and repairs of fleet assets as required and achieve equipment availability targets in line with budgeted costs.

- **Responsibilities**

- Practice and promote Health, Safety, and Environmental Compliance during all operations and participate in the development and maintenance of a culture in which health, safety and environmental management is everyone's key priority, and work to eliminate incidents and accidents in accordance with the Babcock "Home Safe Every Day" philosophy;
- Comply with all relevant Quality Management policies, procedures and processes;
- Ensure all maintenance and repair work performed meets the original equipment manufacturer's recommendations in line with local legislation, Babcock standards and industry best practice; and;
- Record and document all work performed in the required format and ensure any unscheduled repair work includes a failure root cause analysis report contributing to the continuous improvement approach to condition based maintenance.
- Perform tasks efficiently in line with budget;
- Ensure contamination control is practiced meticulously;
- Project a professional image in front of our clients and the public at all times
- Safely perform condition based maintenance and repair tasks on heavy equipment and vehicles and ancillary equipment in a controlled manner to meet operational demands and maximise equipment availability for the customer;
- Work as part of a team and communicate effectively to support the Supervisor and Administrator by completing administration tasks accurately and in a timely manner;
- Ensure all defects are assessed, and reported accordingly;
- Contribute to continually improve our condition based maintenance and repair strategies;

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- Actively participate in personal training and development to keep up to date with latest industry best practice, technologies and regulations;
- Ensure that fluid samples are taken in a highly controlled manner and processed without delay to drive condition based maintenance;
- Ensure that all specialist tools and lifting equipment is calibrated and/or certified fit for purpose before use as required by industry best practice and legislation;
- Ensure the workshop, service vehicles and facilities are kept clean and tidy and industry best practice contamination control is practiced at all times;
- Report any concerns and observations to your immediate supervisor;
- Contribute to continually improve our condition based maintenance and repair strategies;
- Actively participate in personal training and development to keep up to date with latest industry best practice, technologies and regulations;
- Monitor the operations to ensure that fluid samples are taken in a highly controlled manner and processed without delay to drive condition based maintenance;
- Monitor the operations to ensure that all specialist tools and lifting equipment is calibrated and/or certified fit for purpose before use as required by industry best practice and legislation;
- Monitor the operations to ensure that industry best practice contamination control is practiced at all times;
- Monitor the operations and ensure any concerns and observations are reported to the Fleet Manager; and
- There may be a requirement to carry out reasonable additional duties to meet the needs of the business.

- **Qualifications**

- Recognised relevant trade certificate / heavy diesel mechanic qualification;
- Drivers Licence – Heavy Rigid or Heavy Combination would be a distinct advantage; and

- **Capabilities**

- **Skills & Expertise**

- Experience in a heavy vehicle / heavy equipment service environment;
- Excellent verbal and written communication skills (reporting);
- A good level of computer literacy (work orders received on an IPAD)

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- Experience and an understanding of condition monitoring principles and how they affect the fleet owning and operating costs;
 - Experience of working within a strong health, safety, environmental and quality management culture and a detailed knowledge of health and safety legislation in a Heavy Equipment environment and its application;
 - Competence in operating Ground Support Equipment for testing purposes;
 - Good knowledge of condition monitoring methods and identifying root cause of failures;
 - Ability to develop and maintain effective customer and supplier relationships;
 - Excellent written and verbal communication skills and ability to act as a credible advocate for the Company;
 - Ability to develop innovative solutions to problems and maximise opportunities;
 - Ability to work effectively as part of a team to achieve desired results;
 - Results driven and strives to exceed expectations; and
 - Works in the best interest of the business
- **Desired Behaviour**
 - Customer focused, cultivating a culture of mutual respect, collaboration and cooperation
 - Communication - Express ideas effectively in writing or verbally in individual and project team situations (including non-verbal communication); adjusting language or terminology to the characteristics and needs of the audience. Able to interact with people at all levels internally and externally.
 - Quality Orientation/Attention to detail - Accomplishing tasks through concern for all areas involved in the project, regardless of size; showing concern for all aspects of the job; accurately checking processes and tasks; maintaining high level of attention for the length of the project.
 - Safety and Health Awareness - Accomplish tasks with an awareness of Health and Safety concerning themselves and others, and their environment. Ability to assess the risks and hazards involved in tasks, and methods to manage the hazards in order to prevent incidents, injury and damage.
 - Customer Service Orientation - Pro-actively developing customer relationships by making efforts to listen and understand the customer (both internal and external); anticipating and providing solutions to meet customers' needs; giving high priority to customer satisfaction.
 - Innovation - Generating creative solutions to work problems; trying different and novel ways to deal with project problems and opportunities. Flexible and innovative, developing reactive and planned solutions to problems
 - Flexible approach to working hours – Participation in shift rostering will be required. Overtime also available.



• **Mandatory Training Requirements**

Training Type	Frequency
HSE Induction	On Induction
Roles and Responsibilities for Employees (Internal)	As-needs basis
Manual Handling and Ergonomics	As-needs basis
Success Factors: Anti-Bribery & Corruption Training	On Induction
Success Factors: Cyber Security Awareness Training	On Induction
Discrimination & Harrasment Awareness	Annually
Security Awareness	Annually

• **Our Guiding Principles – Being Babcock**

- Build great relationships based on trust
- Respect people and value their diversity
- Always strive to deliver
- Challenge ourselves and eachother
- Safeguard Customers reputations
- Thrive on complexity
- Trust our people to deliver
- Never compromise on health and safety

• **Health, Safety & Environment**

- Contribute to a safe working environment by:
 - ..1. Taking care to protect his or her personal health and safety at work;
 - ..2. Not adversely affecting the health and safety of others in the workplace;
 - ..3. Identifying hazards in the workplace, and rectifying them where possible;
 - ..4. Complying with all reasonable instruction and safety, using equipment provided, reporting any incidents' or near misses which may occur; and
 - ..5. Complying with all relevant HSE policies and procedures.

• **Other Requirements**

- There may be a requirement to carry out reasonable additional duties to meet the needs of the organisation;
- Must operate in accordance with the Babcock Financial Delegations of Authority;
- Security Clearance N/A Baseline NV1
- Interstate travel required Yes No

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- Access to protected US Defence Technology & Information Yes No

- **Sign Off**

I acknowledge that the contents of this Position Description have been discussed and mutually agreed upon.

Document Authorised by Department Head	
Name:	Click here to enter text.
Signature:	Date: Click here to enter a date.

Employee Acknowledgment	
Name:	Click here to enter text.
Signature:	Date: Click here to enter a date.